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PROBLEMS AND PROSPECTS OF LPG SUBSIDY DELIVERY TO CONSUMERS - A SURVEY OF SARUPATHAR TOWN AREA

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ABSTRACT

LPG is the predominant "clean" cooking fuel in India. The LPG is being part of human life since 1970's. The government of India with its launch of direct benefit transfer for LPG (DBTL) pahal scheme on June 1, 2013 to curb leakages and prevent black marketing by providing subsidy to consumers bank accounts. This study is conducted with the aim to know the problems and prospects of LPG subsidy delivery to consumers who opted for the subsidy. A structured questionnaire was used to collect the data and data was analysed using statistical methods like SPSS to find whether respondents have received any benefits due to the LPG subsidy.

KEYWORDS: Cooking Fuel, Consumer Satisfaction, DBTL (Pahal) Scheme, Liquefied Petroleum Gas (LPG)